

Good Afternoon DM Coordinators:

Thank you for your dedication and hard work during this public health emergency. We ask providers to do what makes sense and is consistent with other revisions that have been made to DMH and internal agency policies in response to the COVID-19 pandemic. Do not hesitate to reach out and let me know if you have any questions.

Additionally, please see the two attached Memos from DBH for more specifics regarding alternative methods of service delivery.

In order to maintain safety for staff and clients, please review the following:

- Annual Metabolic Screenings
 - The goal is to continue conducting MBS screenings as able, however it may be necessary to postpone annual MBS screenings or data that was collected face to face may now need to be conducted via other means, such as telephonically.
- All monitoring reviews will be suspended until further notice, and DBH staff will not review charts for monitoring purposes covering the pandemic timeframe.
- Outreach
 - It may be necessary to delay in person outreach, outreach may need to be primarily completed telephonically, by mail, or other means.
- DM Transfers
 - DM transfers may not be completed in a timely manner.
 - Our goal continues to be reducing unnecessary ER visits and avoidable hospitalizations. We need to do what we can to keep vital hospital resources available for those impacted by COVID-19, however, follow up that used to be face to face may now need to be conducted via other means, such as telephonically.
- DM Housing Funds will continue to be available. As usual funds are limited and are on a first come first serve basis.
 - If a DM individual utilizing the DM Housing Funds is encroaching the 3 + month time limit between now and April 30th, an extension to May 31, 2020 may be available for that individual. **Please contact Jess Bounds (Jessica.Bounds@dmh.mo.gov) in the event that an extension is needed.**

The ADA DM Cohort 13 has not been postponed at this time.

- For the new ADA DM Cohort 13, the DBH does not expect DM Outreach Workers to conduct in person outreach.
 - Outreach may need to be primarily completed telephonically, by mail, or other means.
- Transfers may not be completed in a timely manner.
 - Our goal continues to be reducing unnecessary ER visits and avoidable hospitalizations; however, follow up that used to be face to face may now need to be conducted via other means, such as telephonically.
- Due to current circumstances the DBH does not expect agencies to outreach all individuals on the cohort within the required two month time frame.

- Please continue to get these done as quickly as possible, as our goal continues to be connecting individuals to needed services, reducing unnecessary ER visits, and reducing avoidable hospitalizations.

Resources

- CDC Website: <https://www.cdc.gov/>
- MO DHSS Website: <https://health.mo.gov/living/healthcondiseases/communicable/novel-coronavirus/>
- DHSS 24 Hour Hotline: 1-877-435-8411
- CMS Website: <https://www.cms.gov/newsroom/press-releases/cms-publishes-first-set-covid-19-frequently-asked-questions-fags-state-medicaid-and-childrens-health>
- DMH Disaster Services Team: <https://dmh.mo.gov/disaster-services/covid-19-information>